

EUT (END USER TRAINING) ORACLE CLOUD JOB AID

WORKSTREAM: SUPPLIER USER GUIDE

PURPOSE:

This document is intended to assist end users in navigating Brinker International's Supplier Portal effectively. Using the table of contents below, view each process and step-by-step activity instructions to perform common tasks or actions within Brinker International's Supplier Portal Follow each numbered list format to ensure each process is clear and easy to follow!

NOTE: Not all suppliers will need all the screens/processes available to them and can ignore the ones they do not need to use.

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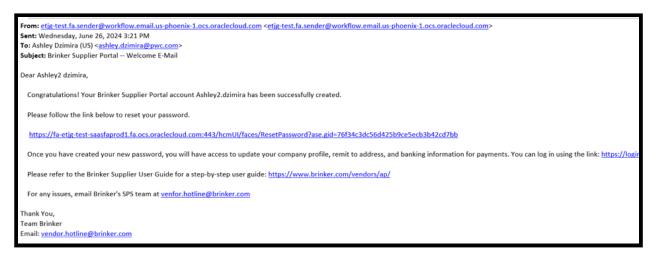


ORACLE LOGIN & HOMEPAGE

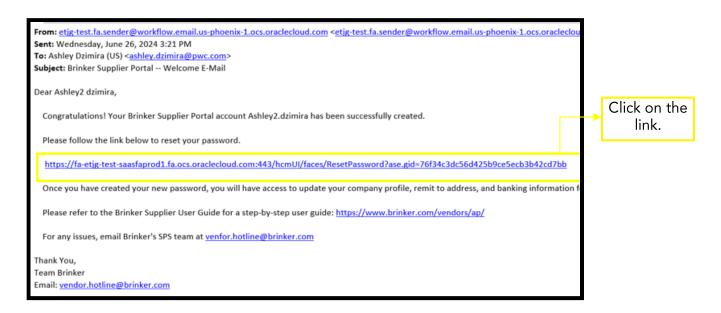
How to Sign Up

Signing into Brinker's Supplier Portal.

When a supplier's contact person is created as a user in the Brinker's Supplier Portal, they will receive a welcome email with subject Brinker Supplier Portal – Welcome E-Mail on their registered email id.



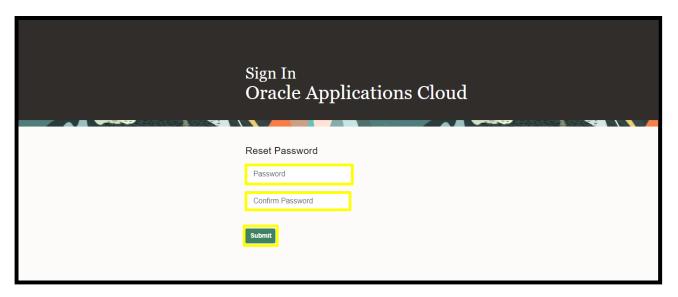
Upon receiving the email, users need to click on the password reset link mentioned in the content of the email. A new window would open which would direct the users to the page to reset their password.



Users now need to enter the fields of Password & Confirm Password and then click on Submit icon.

Once this step is done, users will be re-directed to the Oracle homepage (https://login-etjg-saasfaprod1.fa.ocs.oraclecloud.com/)

Users can also access the Oracle login page via the link provided in the welcome email.



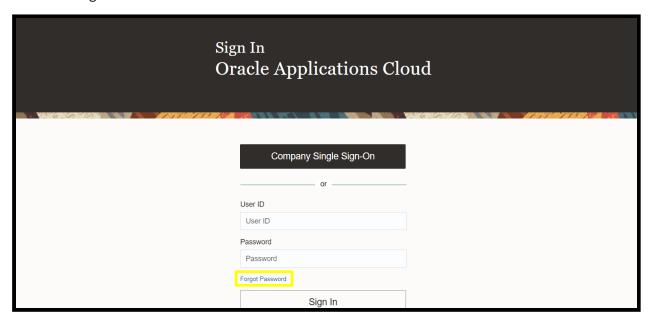
Upon landing in the Oracle homepage, users can now login with their Username and updated new password.



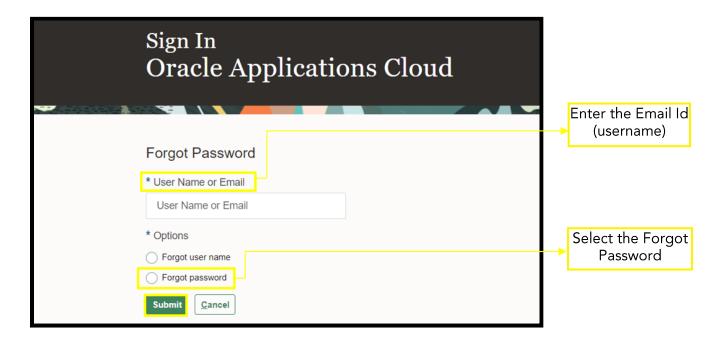
ORACLE LOGIN & HOMEPAGE

How to Reset Password

In cases where users need to reset their password, they need to visit the Oracle login page and click on Forgot Password.

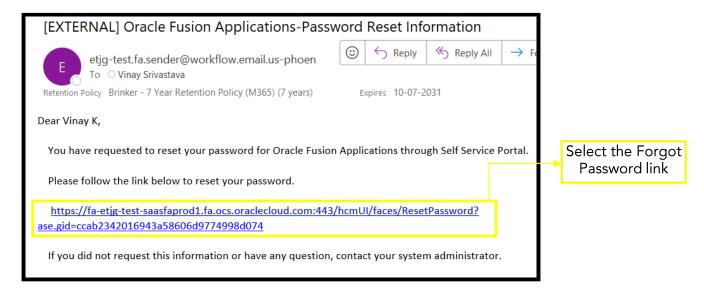


Within the required details users need to enter their Username or Email address and select Forgot Password option. Fill in the information and click on Submit button.



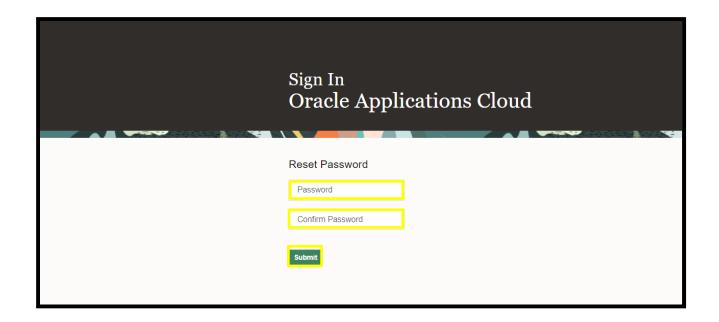


Once submitted, users will receive a password reset link in their registered email address and they need to click on the password reset link mentioned in the email content.



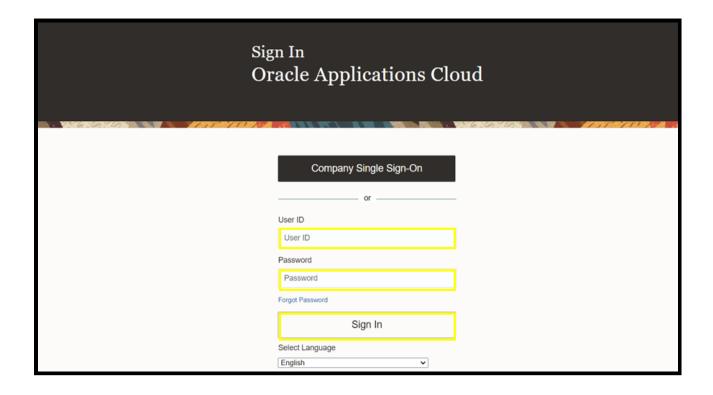
A new window would open and they will be required to enter the Password & Confirm Password field. Once the new password is entered, click on Submit button.

Once done, users will be re-directed to the Oracle homepage.





Upon landing on the Oracle homepage, users can now login with their Username and new password.





ORACLE LOGIN & HOMEPAGE

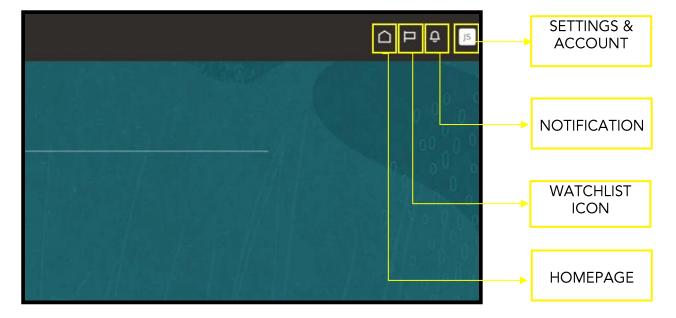
Homepage Navigation

Once logged in, the below Oracle homepage will appear for the users reflecting different working tabs, navigating icons etc.



Users will find the 4 icons on the top right-hand corner of the homepage which reflects:

- Homepage: The homepage icon brings users back to the homepage
- Watchlist Icon: The watchlist icon reflects key things that require attention.
- Notification: View list of notification and items that requires manual attention
- Settings & Account: Click your username icon drop-down to sign out, learn about the application, set account preferences, administration, and troubleshooting.





Work Area Tabs: Tabs are shown at the top of the homepage which helps users access different work areas within the Oracle Homepage like Supplier Portal, Tools, Reports etc.



Self-Service Apps: Users can click on an app in the area they need to access such as Supplier Portal.

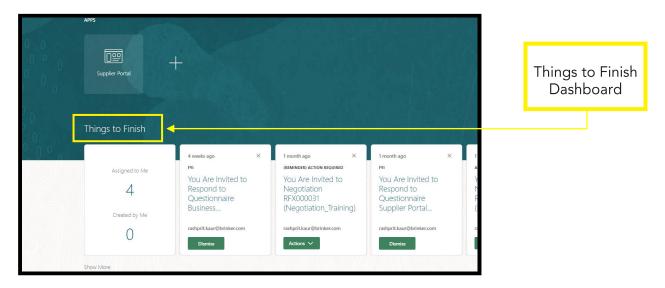


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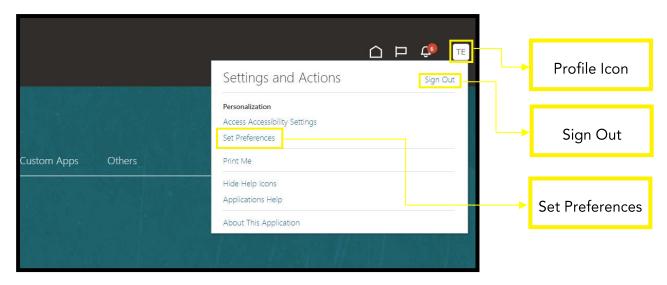
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Things to Finish Dashboard: This section allows users to view their open notification and take required action.

- Assigned to Me: This lets you know how many open notifications users have.
- Created by Me: This contains your submitted workflow tasks that are waiting for approval.

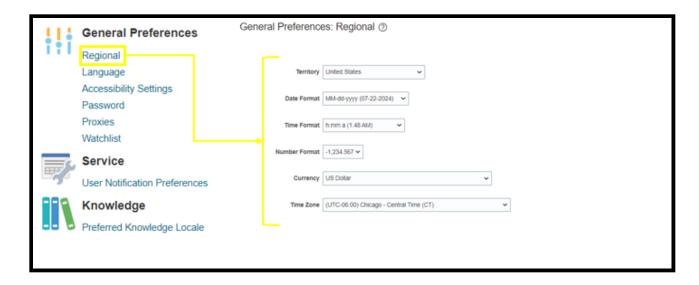


Users can click on the profile icon to Sign Out from the application or look for further options like setting up preferences.





Within Set Preferences > General Preferences, users can update their preferences . Once all details are updated, users need to click on Save & Close.

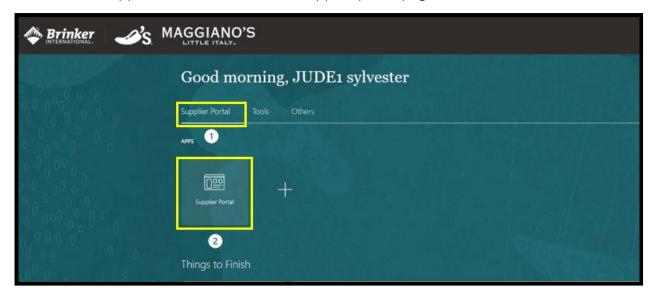




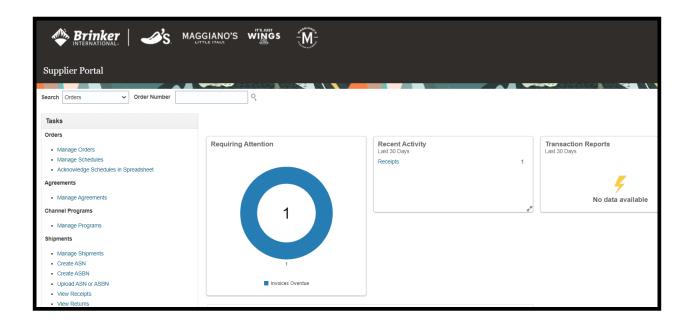
ORACLE LOGIN & HOMEPAGE

Supplier Portal Navigation

Once suppliers are on the Oracle homepage, they need to navigate to the Supplier Portal tab and then click on Supplier Portal tile to visit the supplier portal page.

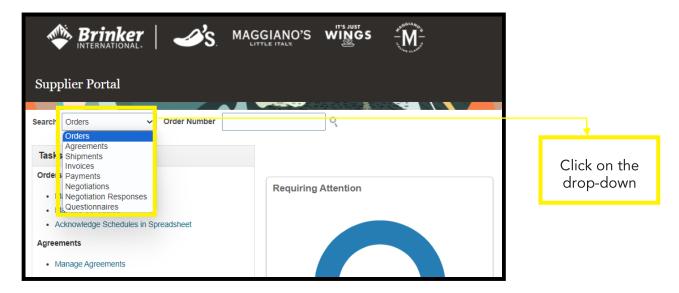


Once the supplier portal is clicked, the supplier portal page appears reflecting different work areas, infolets etc.

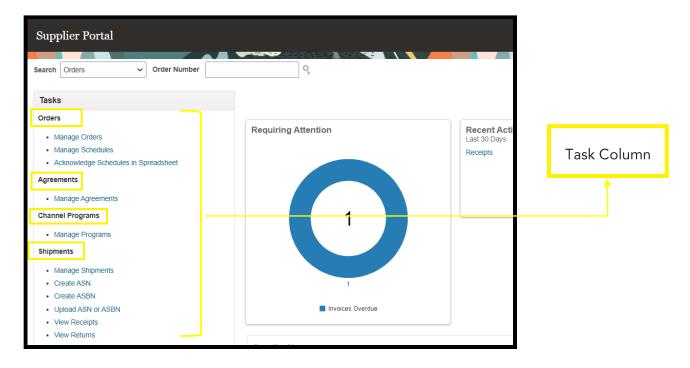




On the left-hand side of the supplier portal, users can navigate directly query/inquire an Order/Invoice/Payment etc via the search drop-down option and by entering the corresponding order number, invoice number, payments etc in the adjacent box and then by clicking the magnifying glass icon.

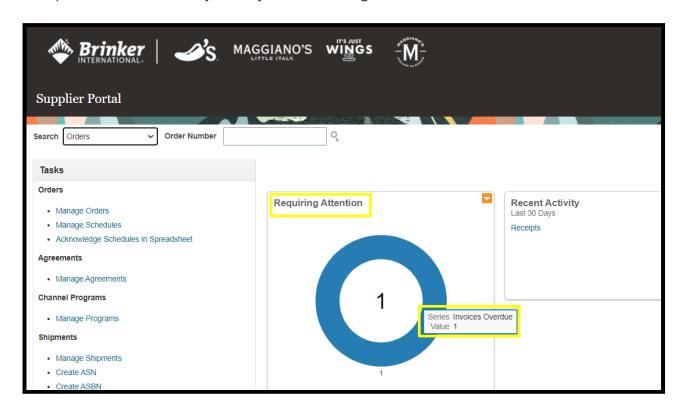


Supplier can also access work areas like Orders, Agreements, Shipments etc. via Task column present on the left-hand side of the page.



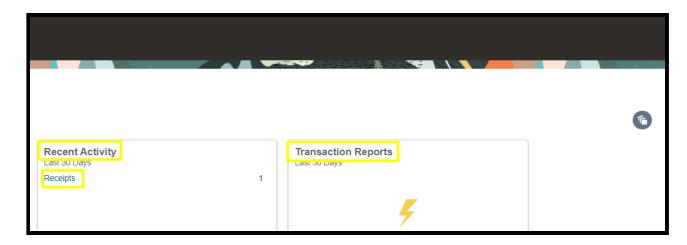
INFOLETS:

In the Requiring Attention infolets, suppliers have the access to directly visit the area where action is required from their end by directly double-clicking on the blue circle.



Suppliers have a provision to directly navigate back to their recent activity by directly click on the link within the Recent Activity Infolets (in the below case Receipts)

They can also view the Transaction Reports which was accessed by them in the last 30 days.



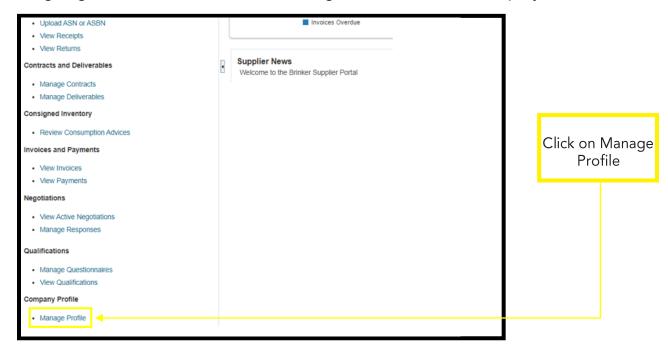
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COMPANY PROFILE

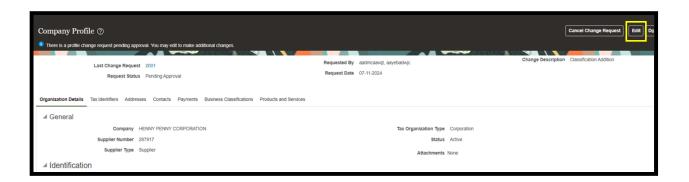
Manage Profile

Within the supplier portal, users can view and manage the details about their company by navigating to the task column and select Manage Profile link with the Company Profile section.



Once users are in the company profile page, they can view company details in different sections of the page like Organization details, Tax Identifiers, Address etc.

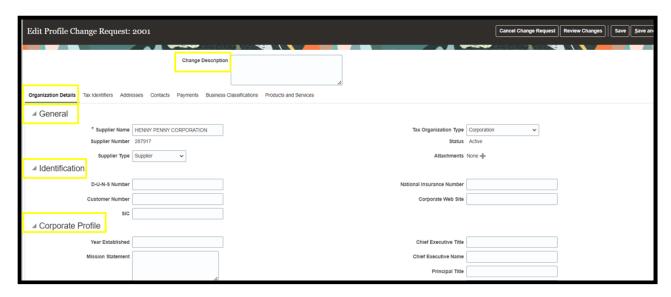
To make any changes to the existing details, users need to click on Edit button on the top.





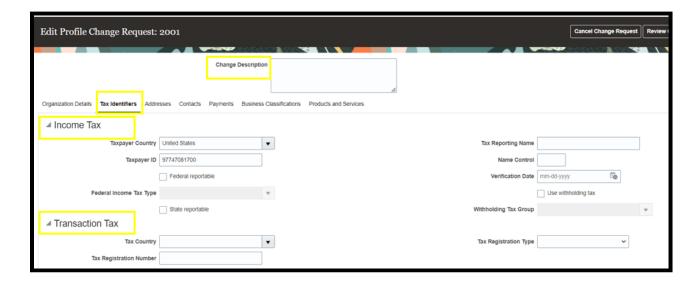
If users need to make appropriate changes in Organization Details area, they can add new or edit existing details in any of the sections of General, Identification, Corporate Profile or Financial Profile.

Once the details are captured, users are required to enter details in the Change Description box about the changes made.



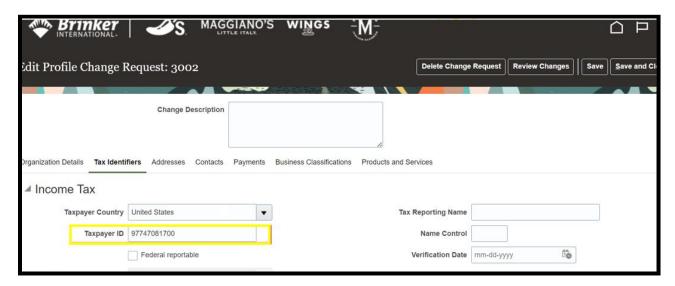
Similarly, click on Tax Identifiers if users wish to add new or edit existing details in any of the sections under Income Tax or Transaction Tax.

Once the details are captured, users are required to enter details in the Change Description box about the changes made.





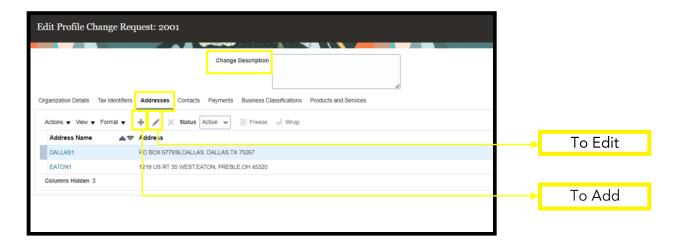
If making a change to your Tax ID, please send a copy of your new w-9 to the vendor hotline at <u>Vendor.Hotline@Brinker.com</u>



To make changes in Addresses section, users need to click on Addresses and then select Add or Edit option to make changes.

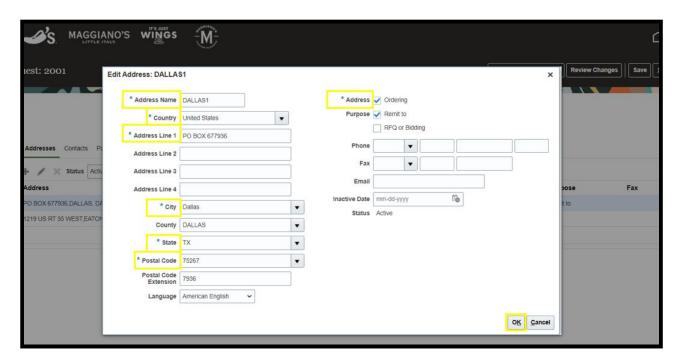
Enter details in the Change Description box about the changes that are being made

If making a change to address, please send a copy of your new invoice and a new w-9 to the vendor hotline at <u>Vendor.Hotline@Brinker.com</u>



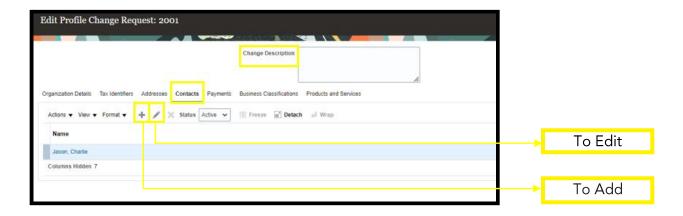


When edit icon is clicked, a new edit window opens with the existing details. Users can edit the existing information and enter the updated information. Click on Ok after making those changes.



To make changes in Contacts section, users need to click on Contacts and then select Add or Edit option to make changes.

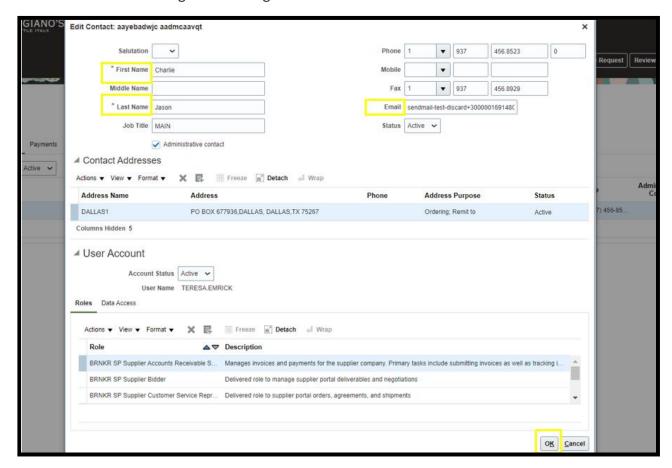
Enter details in the Change Description box about the changes that are being made.





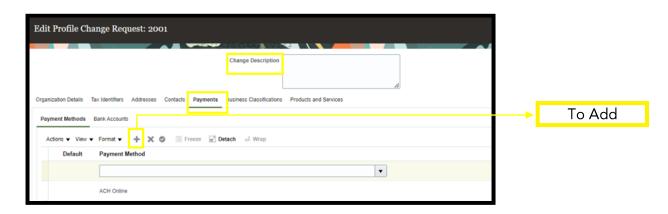
When edit icon is clicked, a new edit window opens with the existing details. Users can edit the existing information and enter the updated information. Make sure to enter all details in the mandatory fields (marked with *)

Click on Ok after making those changes.



To make changes in Payments section, users need to click on Payments and then select Add to add new payment method.

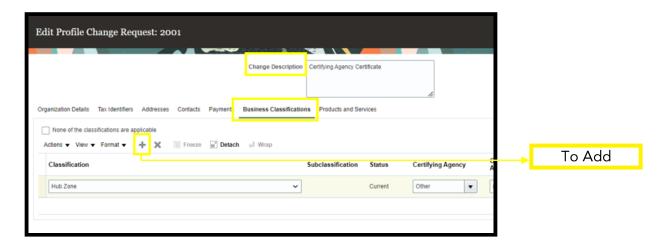
Enter details in the Change Description box about the changes that are being made.



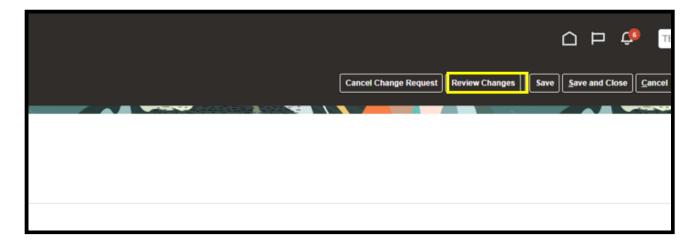


Similarly, if their details need to be changed in business classification area, users need to click on Add new classification or X to remove previous classification.

Users need to enter details in Change Description with the changes are been updated.

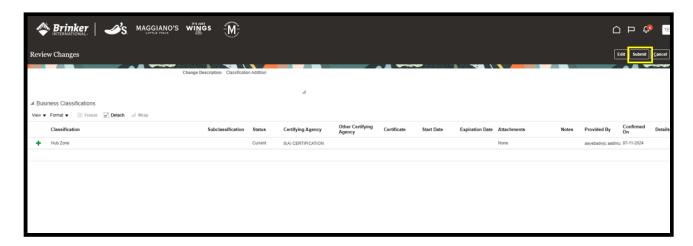


Once details in the specific area have been updated, users can click on Review Changes icon the top.





In this screen, users can view the changes they have made in their profile. Once reviewed, they can click on submit button on the top. Once the confirmation box appears, they can click Ok to submit the updated changes for approval.



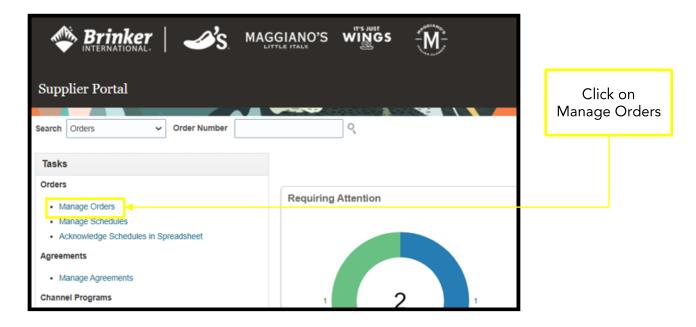


ORDERS

Manage Orders

To view and manage purchase orders, users need to navigate to tasks column in the Supplier Portal page.

Then select Manage Orders link within Orders section. A new screen will open to search for the purchase order.



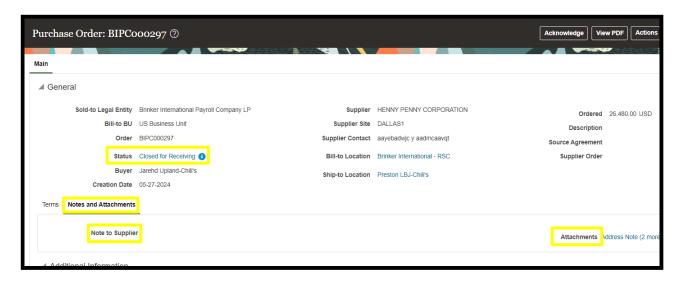
Once the search page opens. Users can search for the order from one of the search options and then click on Search button

Once the search result populates, click on the Order Number link.

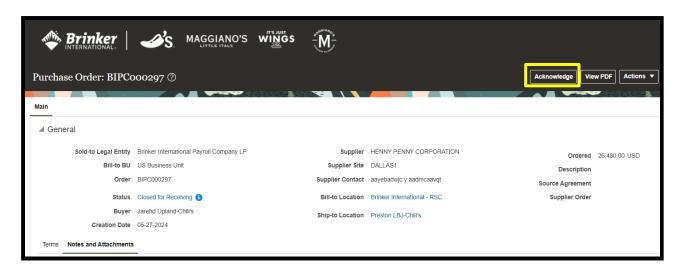




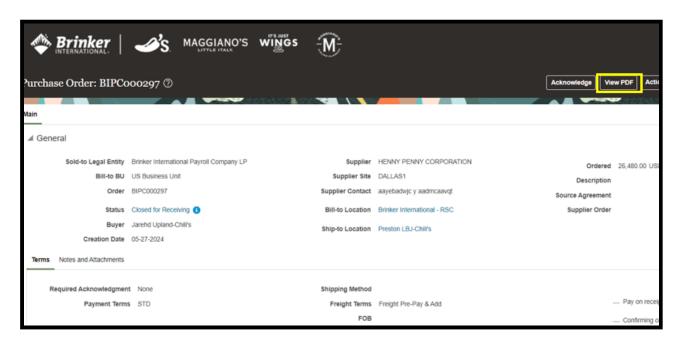
Once the purchase order opens, users can view the status of that order. They can navigate to Notes & Attachments section to view any specific Note or Attachment with the order.



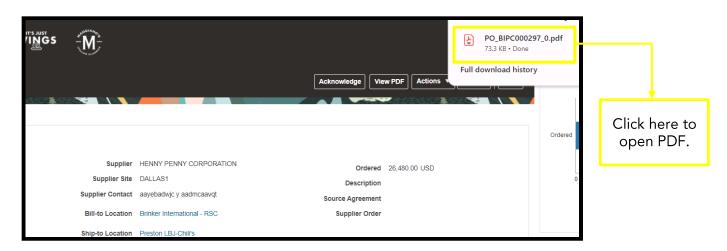
Once details are reviewed, they can click on Acknowledge button on the top to accept the order. Click on Ok once the confirmation box appears.



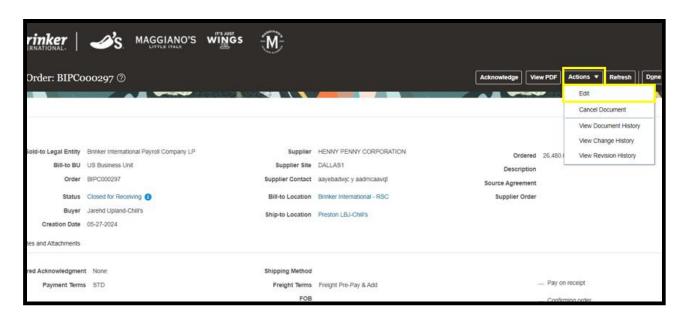
Users can also view the purchase order in PDF, click on "View PDF" button on the top.



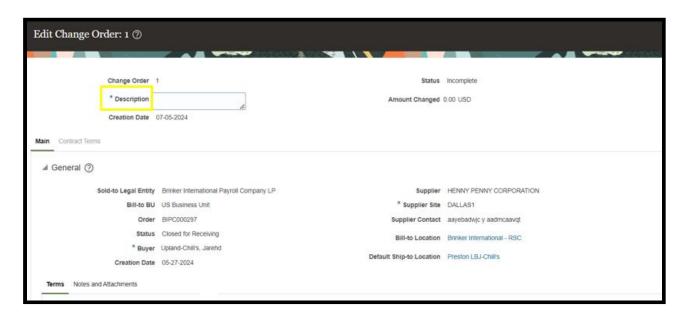
Once the PDF is downloaded, users can view the PDF by clicking on the file.



Users can also edit the purchase order, they can do so by navigating through Actions and selecting Edit.



Details needs to be mentioned in the Description section for the change order made to the PO.



Once navigating down to Lines section, users can edit item quantity, price, and mention the change reason.



Manage Schedule

Users can also manage schedule for the respective order. They need to click on Schedules section. In this section users can edit item Quantity, Promised Delivery Date and mention the change reason.



Once all the required details are edited, click on Save and then Submit button on the top.



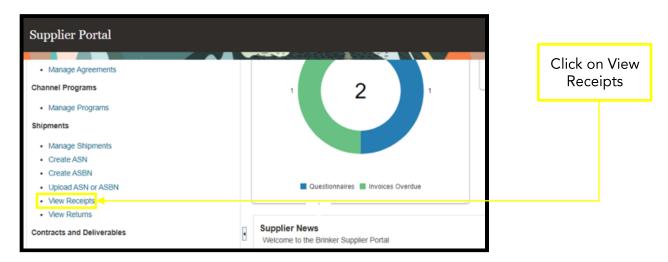
TRANSITION

SHIPMENTS

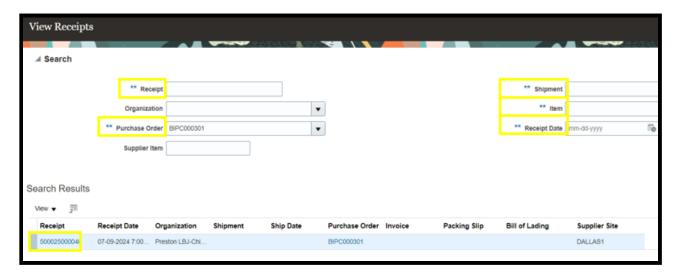
View Receipts

To view receipts of the shipments, users need to navigate to tasks column in the Supplier Portal page.

Then select View Receipts link within Shipments section. A new screen will open to search for the receipt.



Search for the receipt by entering value in any one of the fields marked with ** and then click "Search" button. Once search results appear click on the receipt number



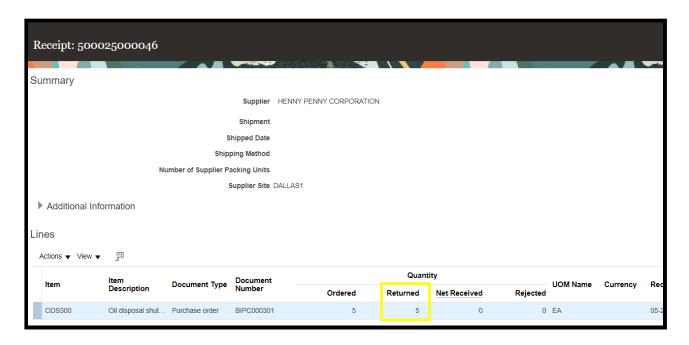


A new window with open with the details of the receipt. Users can view shipment details like Item, Quantity, Unit of Measure, Receipt date.



View Return

Users can view the return quantity for the shipment as well. Once details are viewed, click on done to close the window.



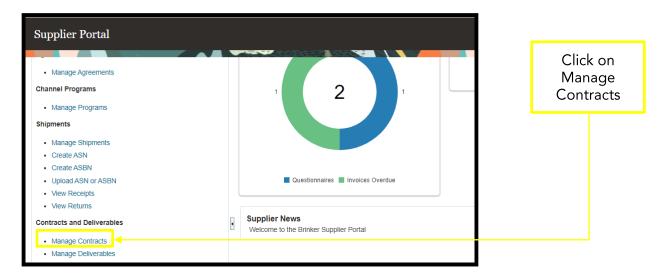


CONTRACTS & DELIVERABLES

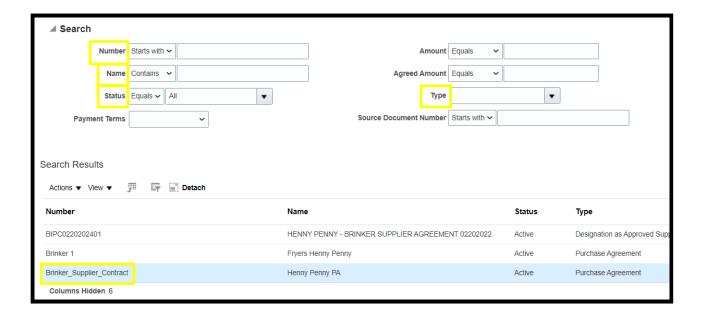
Manage Contracts

To view and manage contracts, users need to navigate to tasks column in the Supplier Portal page.

Then select Manage Contracts link within Contracts and Deliverables section. A new screen will open to search for the contracts.

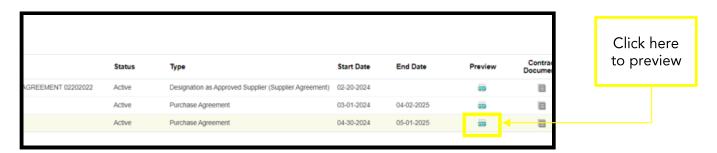


Search for the contract via any search options and then click on Search button. Once the search result populates, select the contract row for which details are required to be viewed.

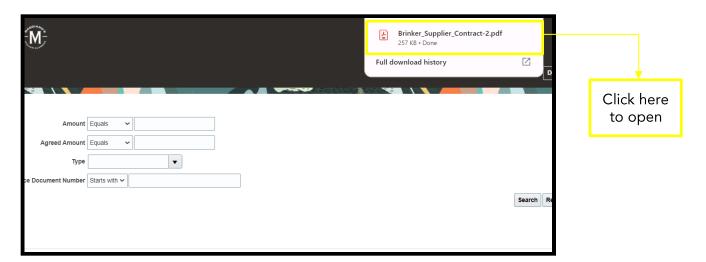




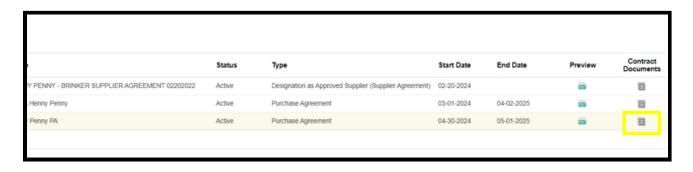
Users can view the contract pdf, select the contract row and then click on the preview icon of the selected contract and the file will start downloading.



Once downloaded, click on the file to view the contract.



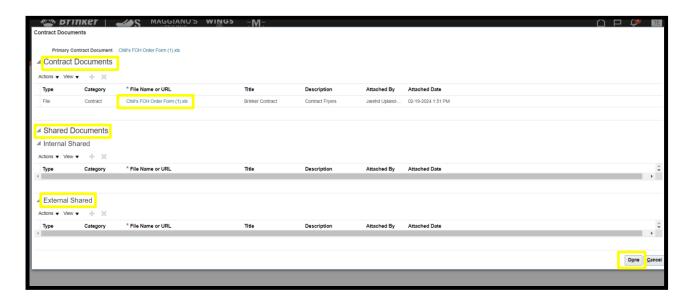
Users can also view the Contract Documents for the contract. Click on the Contract Documents icon and pop-up screen will appear.





The documents for the contract will now reflect within three sections of Contract Documents, Shared Documents and External Documents. Users can click on the document to download it and then view it.

Click on Done icon to close this window.



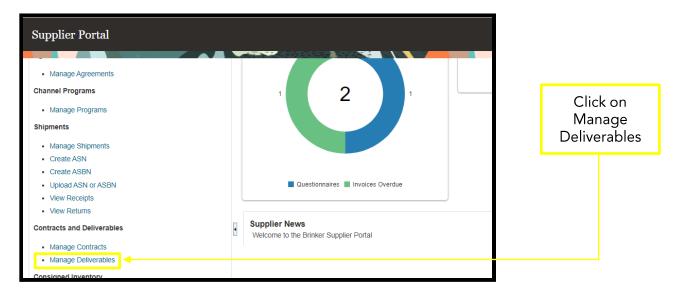
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CONTRACTS & DELIVERABLES

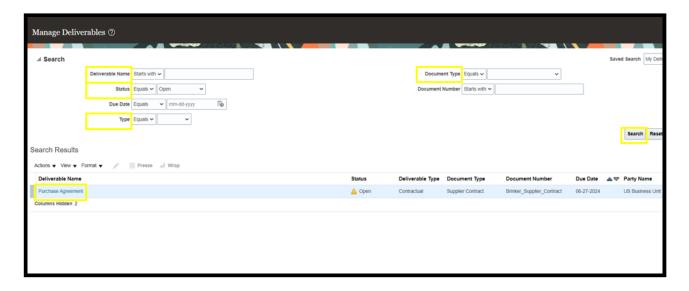
Manage Deliverables

To view and manage deliverables, users need to navigate to tasks column in the Supplier Portal page.

Then select Manage Deliverables link within Contracts and Deliverables section. A new screen will open to search for the contracts.

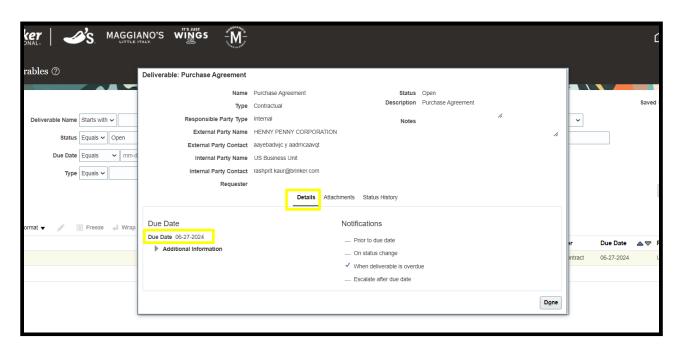


Search for the deliverables via any of the search options and then click on the search button. Once the search result appears, click on the deliverable link.

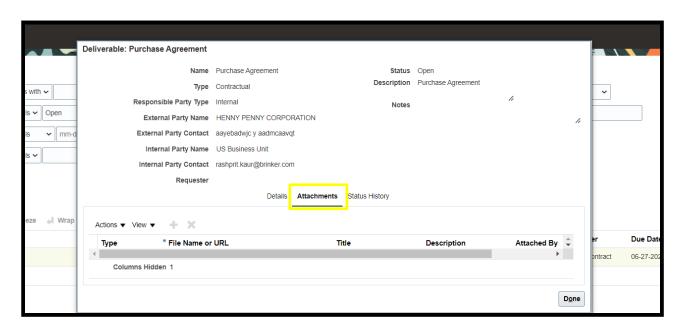




A new window opens with the information of the agreement. In the details section, users can view the Due date and other details of the Deliverable.



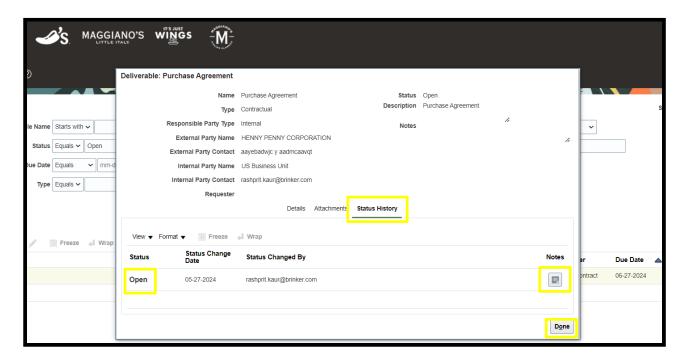
Within attachments section, users can view any attachment with the deliverable.





Within status History section, here the users can view the Status of the deliverable and any additional note attached with it.

Once all details are viewed, users can click on Done to close it.



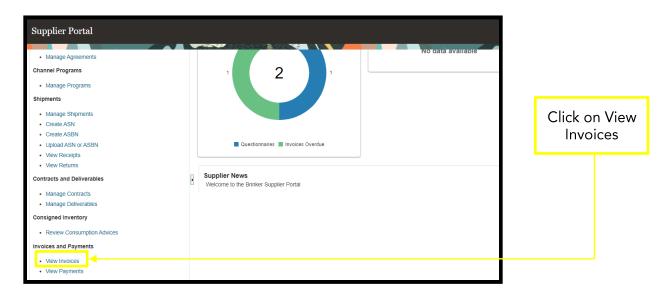
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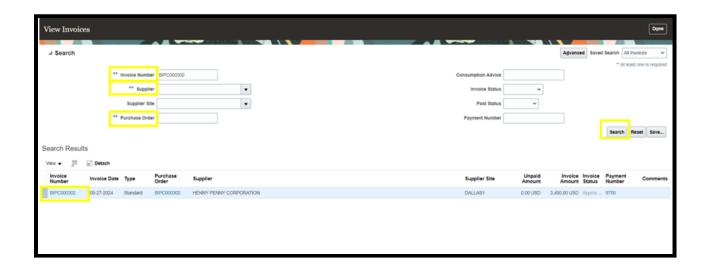
INVOICE & PAYMENTS

View Invoices

To view invoices, users need to navigate to tasks column in the Supplier Portal page. Then select View Invoices link within Invoices and Payments section. A new screen will open to search for the invoice.

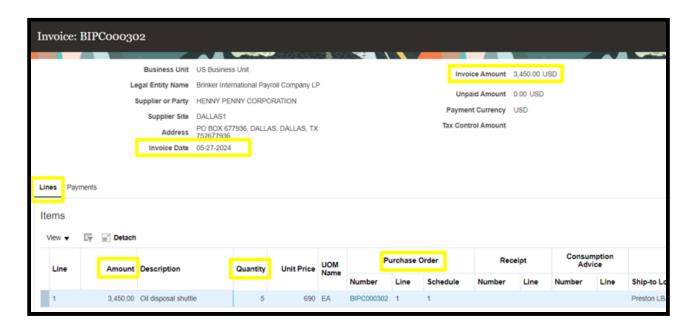


Search for the invoice by entering a value in any one of the fields marked with ** and then click on search button. Once search result appears, click on the Invoice Number.





Users can view invoice details like Invoice Amount, Invoice Date for the purchase order. Navigating down to Lines section, they can also view the Quantity, Purchase Order and other details.

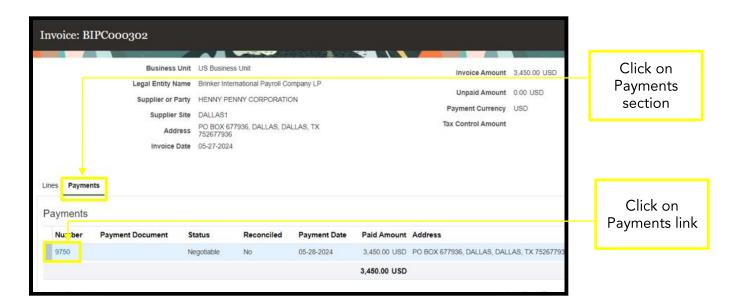


Scrolling down to Summary Tax lines, users also has a view of the total tax summary.

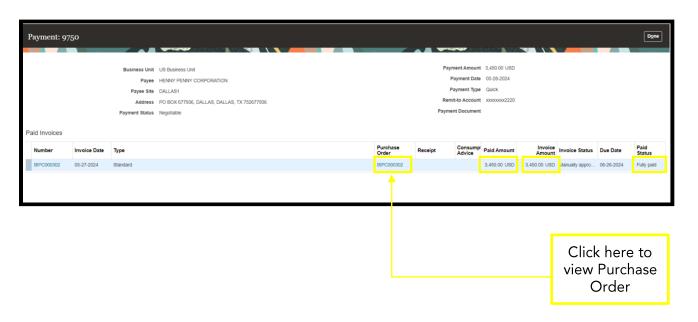


View Payments

To view payments for the invoice, users need to click on Payments section and click on the payment number link



Users can view details like Paid Status, Invoice Amount, Paid Amount and Purchase Order (click on the number link below purchase to have a detailed PO view).



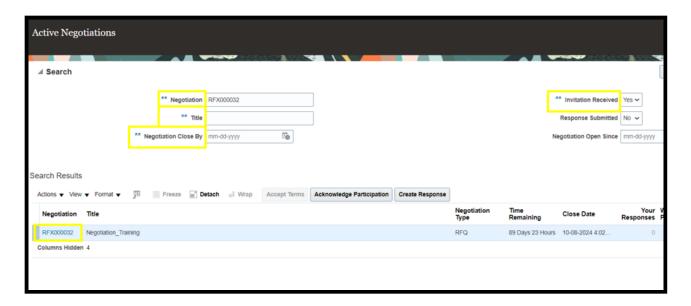
NEGOTIATIONS

View Active Negotiations

To view active negotiations, users need to navigate to tasks column in the Supplier Portal page. Then select View Active Negotiations link within Negotiations section. A new screen will open to search for the negotiations.

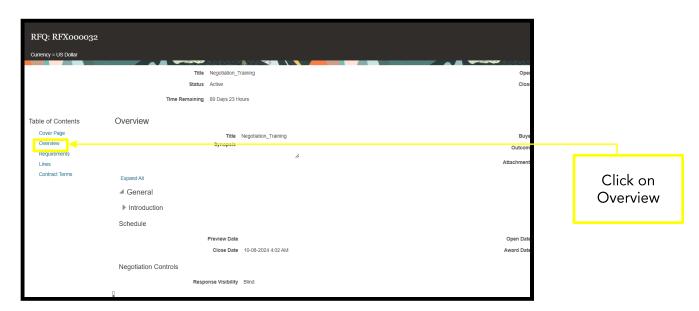


Search for the negotiation by entering details in any one of the required fields (marked with **) and then click on search. Once the search results appear, click on the negotiation.

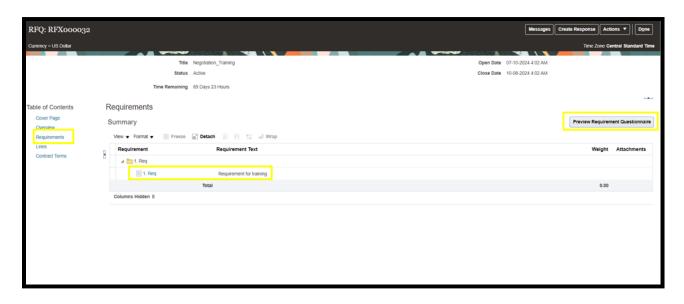




Click on Overview in the Table of Contents present in the left-hand side to get an overview detail of the Negotiation like Schedule, Attachments etc.

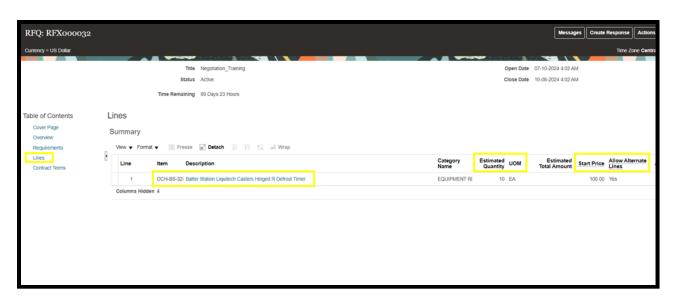


Click on Requirements from the Table of Contents on the left-hand side to view the Required details of the negotiation. Users can click on Preview Requirement Questionnaire icon to view the required details.



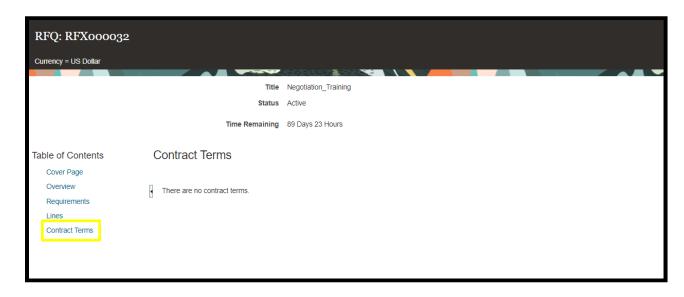


Click on Lines from the Table of Contents to view the details of the Item, Description, Estimated Quantity, Price etc.



Click on Contract terms from the Table of Contents to view any contract terms associated with the negotiation.

Once all details are viewed, click on Done to close the window.



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NEGOTIATIONS

Manage Responses

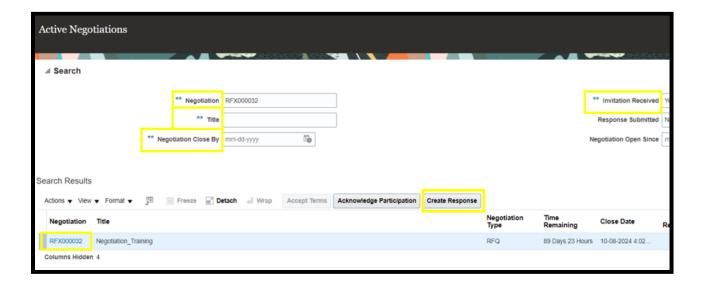
To create a negotiation response, users need to navigate to tasks column in the Supplier Portal page.

Then select Manage Responses link within Negotiations section. A new screen will open to search for the negotiations.



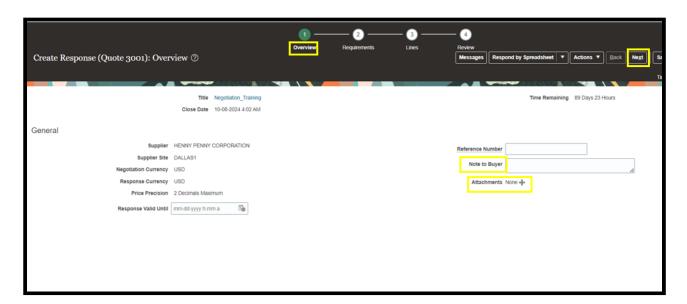
Search for the negotiation with any of the search options (fields marked with **) and click on search icon. Once the search results appear select the row.

Once row is selected, click on Create Response button.

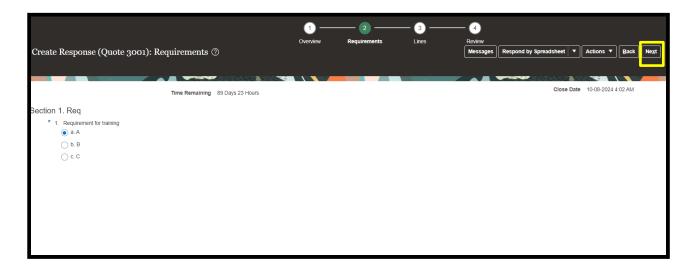




In the Overview section, suppliers can view the details about the negotiation and can also write a note to supplier and attach attachments to the negotiation. Click on Next once all details are viewed.



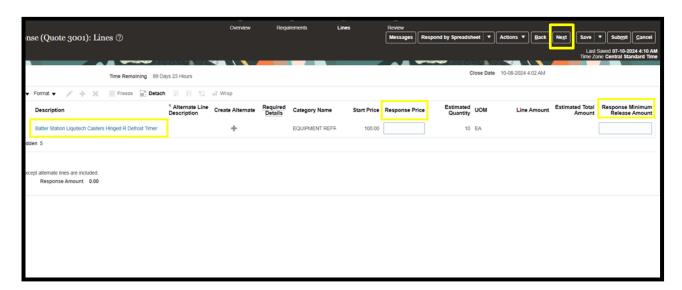
Within the Requirement page, suppliers need to answer the questions as per the negotiation. Once all the mandatory questions (questions marked with *) has been answered. Click on Next icon on the top.



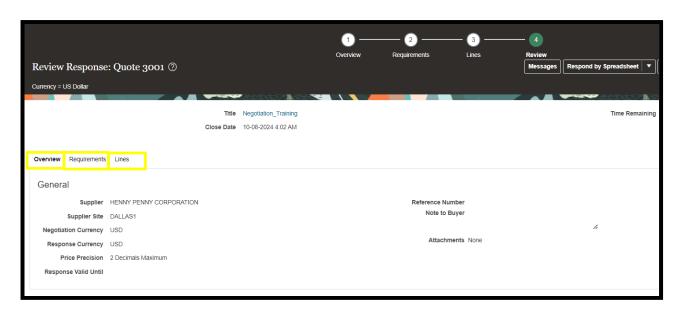


Within Lines section, suppliers can view the item description and enter details like Response Price and Response Minimum Release Amount.

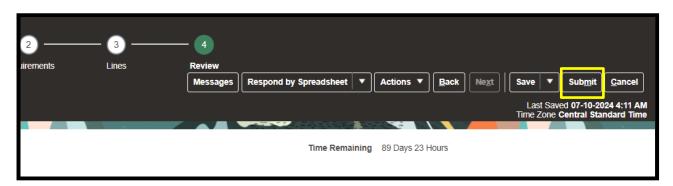
Once all required details are captured, users are required to click on Next.



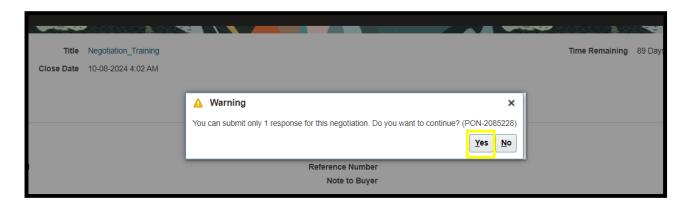
Within Review section, users can view their responses before final submission. Click on Overview, Requirements & Lines section to view entered responses individually.



Once all details are reviewed, suppliers can click on Submit button to share their responses.



Click on Yes.



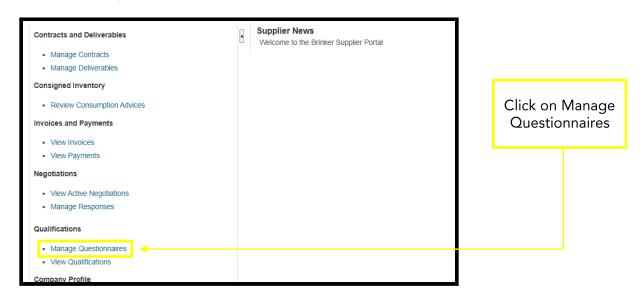
Response is now submitted. Once confirmation box appears, click on Ok.



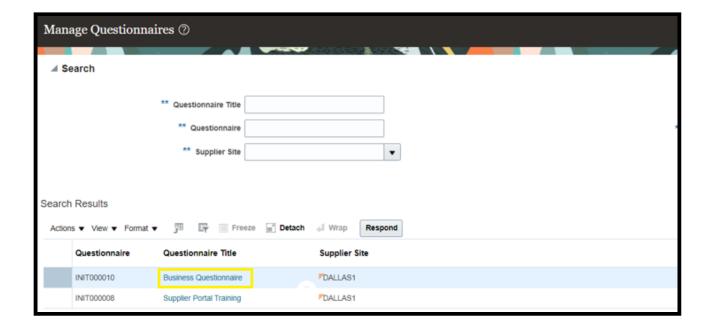
QUALIFICATIONS

Manage Questionnaire

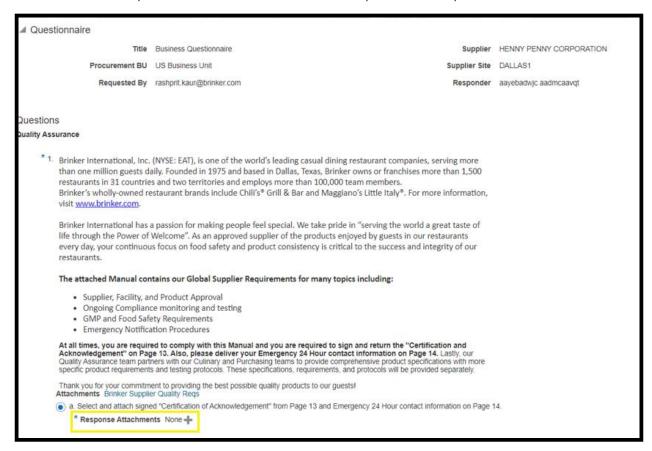
To manage questionnaires, users need to navigate to tasks column in the Supplier Portal page. Then select Manage Questionnaires link within Qualifications section. A new screen will open to search for the qualifications.



Search for the qualification via any of the search option and then select the Questionnaire Title link



Respond to the questions in the questionnaire (field marked with *). In the below example, click on attachment "+" to respond to the question.



Attach the relevant document as per the question. Click on Actions > Add or click on "+" Select the Type of file, Attach the required document etc. Click Ok once done.

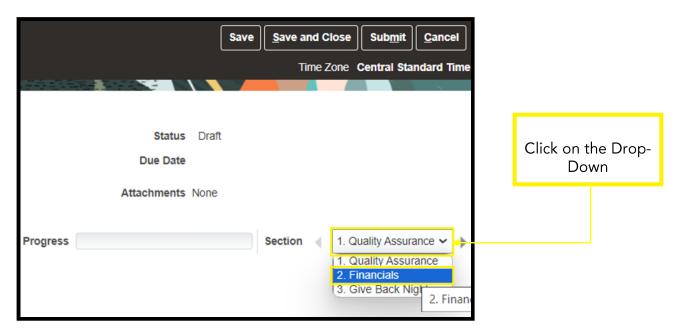




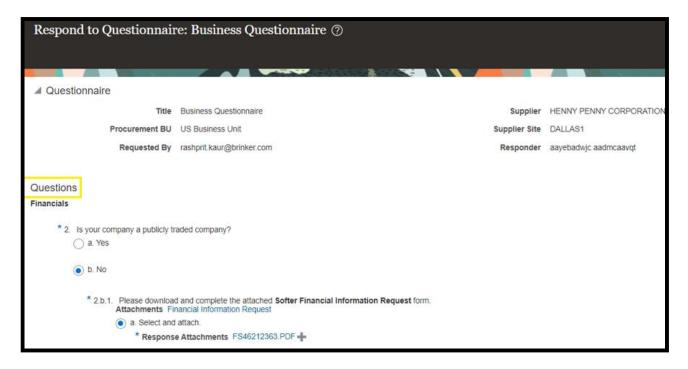
TRANSITION

SUPPLIER PORTALSUPPLIER USER GUIDE

Once the first question is answered. Click on the drop-down and select the next section for question (in the below example Financials)

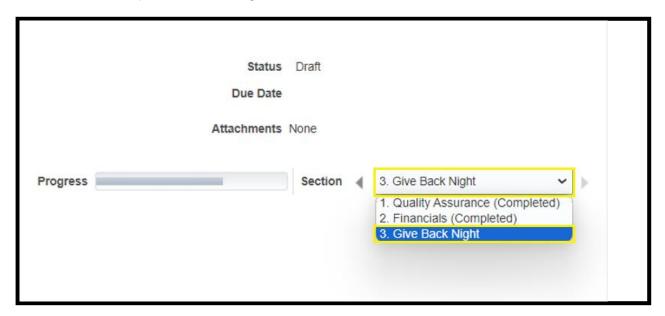


Enter the required details (fields marked with*) for the second question.





To move to the next section. Click on the drop-down in the sections and select the next question (in the below example Give Back Night)

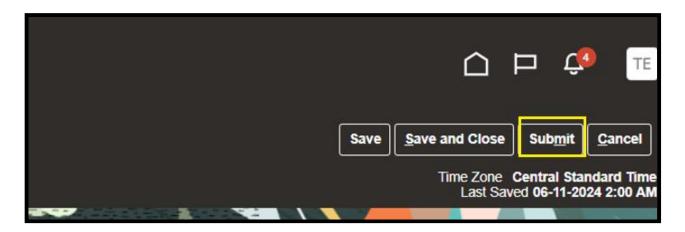


Enter the required details (fields marked with *) for the third question.

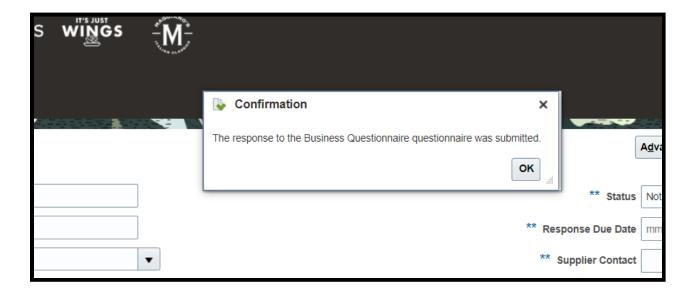




Once all details are filled, click on Submit.



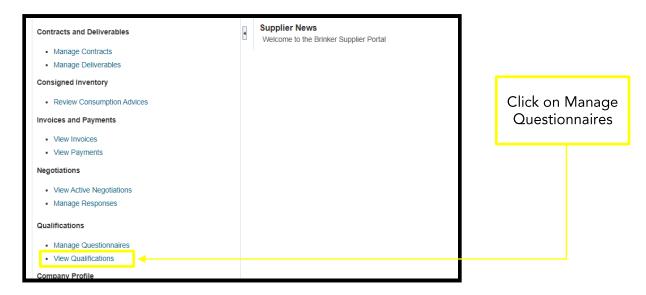
Once the confirmation box for qualification submission appears, click on Ok



QUALIFICATIONS

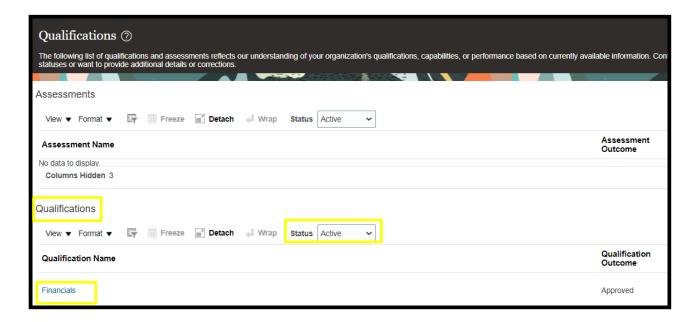
View Qualifications

To view qualifications, users need to navigate to tasks column in the Supplier Portal page. Then select View Qualifications link within Qualifications section. A new screen will open to search for the qualifications.



Within Qualifications section, suppliers can view qualification with status as Active, Expired, Future Dated.

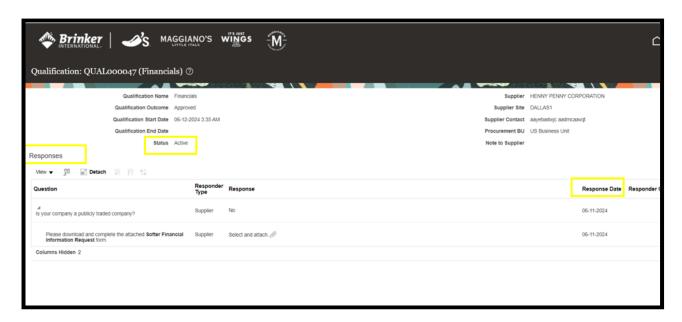
Once status is selected, the relevant qualification appears. Click on the qualification you want to view.





Once the qualification window opens, supplier can view the Status of the qualification and Response associated with it.

Once viewed, click done to close the window.

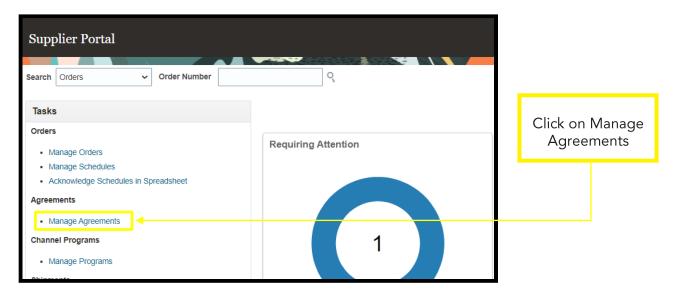




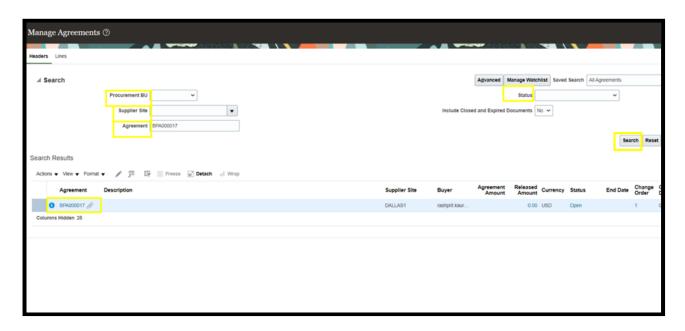
AGREEMENTS

Manage Agreement

To manage agreements, users need to navigate to tasks column in the Supplier Portal page. Then select Manage Agreements link within Agreements section. A new screen will open to search for the agreements.

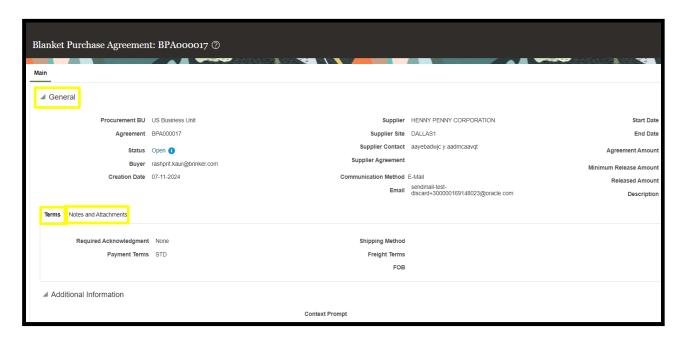


Search for the agreement via any of the search option and once the search result appears, click on the Agreement link.

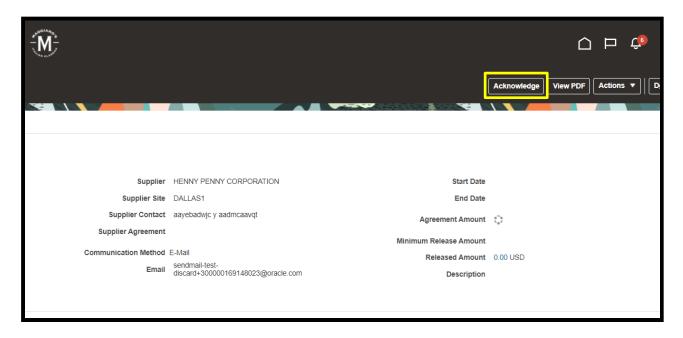




Once the agreement opens, users can view the details of the agreement in different sections like General, Terms, Notes and Attachment etc.

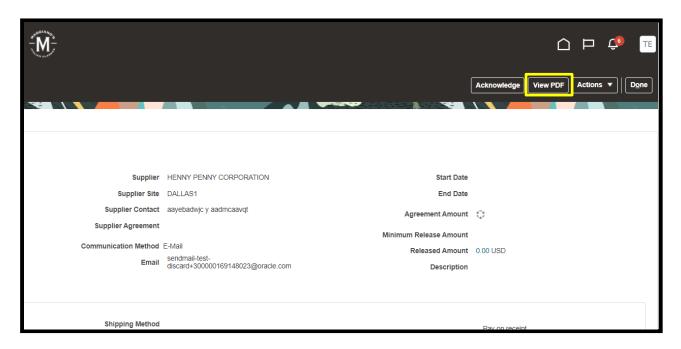


Users can acknowledge the agreement by clicking on the Acknowledge button on the top of the page. Once the confirmation box appears click on Ok.

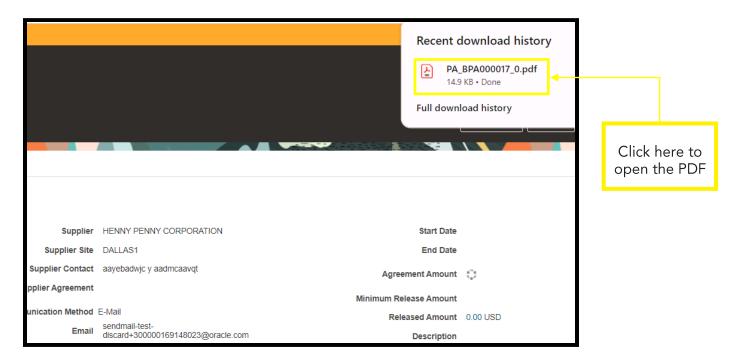




Users can view the pdf version of the agreement by clicking on the View PDF button the top. The file will start downloading.

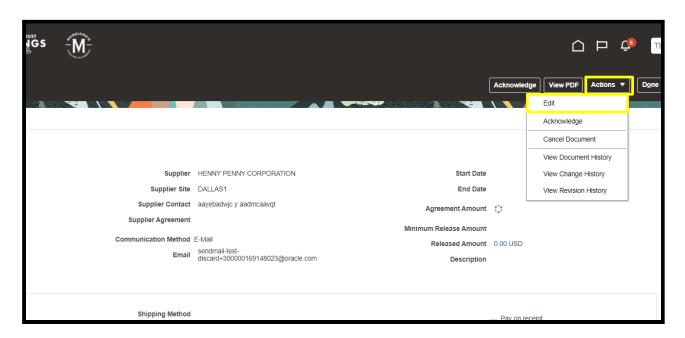


Once downloaded, users can view the Agreement PDF.

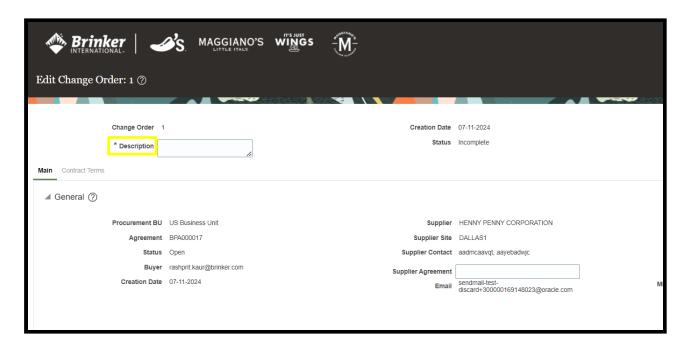




Users can make some changes to an agreement. Click on Actions > Edit.

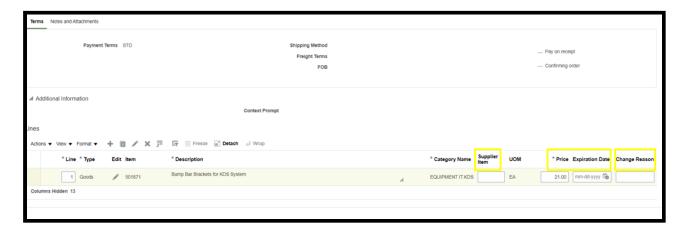


Enter the description for the changes that need to be made.





Scrolling down to Lines section and users can make changes within Supplier Item, Price, Expiration Date. Also, subsequent change reason is also required to be entered.



Once all change details have been entered, click on Submit button on the top to send it for approval. Once the confirmation box appears, click on Ok.

